

Refund Policy

The Shorelake Soccer Club (the "Club") accepts player registrations for recreational soccer between May 1 and August 31 of each year. Regular Registration begins on May 1 and closes on June 30. Late Registration begins on July 1 and closes on August 31. Registration fees are established by the Board of Directors. Current registration fees are available on the Club website.

Refunds of registration fees will be issued in accordance with the following guidelines:

- A) **Medical Refund.** A full refund will be issued if a player is unable to participate for medical reasons. To qualify for a medical refund, a note from a physician stating that the player should not participate in soccer must be submitted with the refund request.
- B) Placement Failure Refund. A full refund will be issued if the Club is unable to place the player on a team. Placement Failure Refunds result when a player is unable to participate in Club sponsored soccer due to a lack of available space.
- C) **Early Withdrawal Refund.** Early Withdrawal Refunds must be requested between May 1 and July 15, inclusive. Early Withdrawal Refund requests may be made for any reason and a refund of the registration fee less a \$10 administrative fee will be issued.
- D) Late Withdrawal Refund. Late Withdrawal Refunds must be requested between July 16 and August 31, inclusive. Late Withdrawal Refund requests may be made for any reason and a refund of the registration fee less a \$75 administrative fee for costs incurred will be issued.

Refund requests must be received before September 1.

REFUND REQUESTS RECEIVED AFTER AUGUST 31 WILL NOT BE HONORED UNDER ANY CIRCUMSTANCE.

Refund requests can be submitted by email to the Club Treasurer (<u>treasurer@shorelake.org</u>) and must include the players name, age, and reason for refund request.

All refund requests will be processed after September 1 and will be mailed to the address listed on the refund request.